

Successful Interviewing Workshop

A BITESIZE WORKSHOP: BE MORE EFFECTIVE WITH YOUR INTERVIEWS: RECRUIT THE 'RIGHT' PERSON



Learn how to:

- 1. Be in control in the interview using a structure
- 2. Understand the difference between Competency & Biographical questioning
- 3. Give feedback in a way that is both heard and constructive
- 4. Create the right environment both physically & emotionally to have the most productive experience

If you can answer yes to any of the following questions then this bitesize workshop will be effective for you:

- 1. Do you sometimes wonder if your interview is too long or too short?
- 2. Do you ever feel like the interviewee is more in control than you?
- 3. Are you sometimes regretting within moments of the start, undertaking the interview?
- 4. Do you want to know what more you can do to really make sure they can do the job?
- 5. Do you ever wish you could stop someone talking who is talking too much?
- 6. Are you ever trying to fill the silence to help someone talk?
- 7. Do you want to know more than you feel able to ask for fear of discrimination?





Workshop Agenda & Structure - 3 hour workshop

Time	Agenda
8:30am	Identifying the individual objectives & Interviewing issuesUnderstand who the interview is for and why?
	Establish the core competencies you are interviewing for?
	Open & Closed Questions at interviewing – when to use them effectively
9:00am	Practical Tools to structure an effective interview
	The Physical Environment
	Interview Structure – rapport building
	Competency & Biographical Questioning
	Plan the next Interview
10.00am	Break 15 minutes
10:15am	Handling Interview Challenges & Objections
	Giving feedback on inappropriate presentation or
	communication.
	Body Language & Voice Tone
	Learn how to reject nicely and face to face
10:45am	ROLE PLAY
	Practice/ Role play the next interview & or previous interviews implementing the new tools.
11:30am	CLOSE & Agreed Actions

